



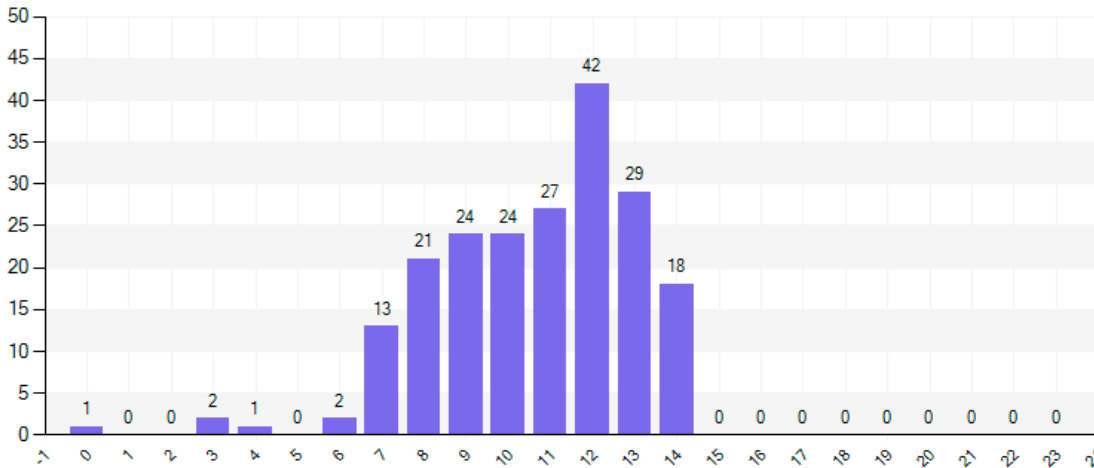
**Report for COVID-19 Response  
03/19/2020 0300**

NC 211 has handled a total of 436 calls related to COVID-19 response since activation on March 18, 2020. More than 28,000 people have signed up for the 898-211 text platform. Top caller needs today center on controlling COVID-19, help with rent payments, and food pantries.

**Call volume for today:**

Count of contacts - 3/19/2020 to 3/19/2020

As of 3/19/2020



**Top Needs of Callers:**

Needs by taxonomy - 3/19/2020 to 3/19/2020

As of 3/19/2020

